

COPEC S.A. SUSTAINABILITY POLICY



COPEC



Copec's essence is based on our deep **commitment to Chile's development and progress**. We exist to empower the development and mobility of people, companies, and the country, and our vision is to be a **benchmark in the energies of today and tomorrow, in convenience and mobility**, thanks to our passion for service, innovation, and sustainability.

We supply thousands of customers every day, from Arica to Puerto Williams, through the distribution of fuels and lubricants, while seeking to provide a memorable experience inside and outside our service stations and convenience stores, and to offer the best solutions and services for the industry. In addition, we are driving the energy transition through the development of businesses based on new energies, in order to move gradually and consistently towards a carbon-neutral economy, as outlined in our Corporate **Climate Change Statement**. We do this with excellence, minimizing the environmental impact of our processes and seeking to achieve a balance between economic benefit and the value we bring to society.

We work responsibly, ethically, and inclusively, with transparency and respect, in order to respond to the mandate of our shareholders, building relationships of trust with workers, communities, authorities, dealers and service staff, subsidiaries, partner companies, suppliers, and customers.

Our commitment is to integrate sustainability into our culture, structure, and decision-making in each of our present and future activities, where:

People are at the center of all our actions. That is why we promote safe and healthy work environments and foster relationships of trust and respect that contribute to career development and leadership training, with equal opportunities for men and women, in an inclusive way and aiming to be among the companies with the best working environment in the country. We want our employees to feel proud to be part of our company.

We see our dealers, carriers, and suppliers as **strategic partners** in the consolidation, strengthening, and leadership of our service station network. We advise, train, and support them, understanding that they are an indispensable part of our business and that each one of them contributes to employability and the local economy, moving forward with them in terms of sustainability.



We work with **innovation, passion, and striving for excellence** in all business areas, challenging ourselves in service, driving and leading the energy transition to move toward carbon neutrality. We are motivated to create the future, seek solutions, explore different ways of doing things, and update our knowledge to improve and surprise.

We are **committed to the country and the local development** of communities, aware that we are a driving force for entrepreneurship, creating opportunities and improving the quality of life of those around all our service stations and industrial plants. We promote shared value initiatives that arise from dialogue and agreement with the communities where we operate.

We care for the **environment** and the surroundings in all our operations, complying with current regulations and environmental commitments, challenging ourselves to be a benchmark in our industry in the energy transition. We work to promote the development, distribution, and use of renewable energies at the pace required by society, always seeking a balance between the country's development and care for the planet.

Our **Corporate Governance** integrates sustainability, fair competition, regulatory compliance, crime prevention, and human and labor rights. We act with responsibility and respect, adopting best practices and promoting ethics and transparency in all our businesses and in our relationships with our different stakeholders.

We are committed to our **shareholders and customers** to be first in service and to work for all people, companies, and industries that live on the move, 24 hours a day, 365 days a year. Our customers drive us to deliver innovative, quality solutions in fuels, lubricants, and convenience products; they drive us to commit to generating new solutions in renewable energy, mobility, and digital products. We keep direct lines of communication open to inform and respond to our customers' questions in a timely and clear manner, helping them make the best decisions.

Copec's executive team, led by its CEO, is responsible for driving and managing this policy, disseminating and promoting its guidelines, following and assessing them over time, and fostering a culture of sustainability within the Company.

This Sustainability Policy was approved by Copec's Board of Directors on August 28, 2024, when it became effective, and will remain in force until our highest corporate governance body adopts another resolution in this regard.